

The Best Way to Send Disaster Documents to FEMA

Uploading your documents online is the fastest and easiest way to send them to us. After you apply for FEMA assistance, you can create an online account and upload documentation. Your online account will have a record of what documents were sent and when they were sent. Download the FEMA app or access the site directly by visiting DisasterAssistance.gov.

•• Online steps to upload documents

Step 1

Visit DisasterAssistance.gov

Step 2

Select check status

Step 3

Login or create your online account

Step 4

Select the correspondence tab

Step 5

Select upload center

Step 6

Follow the online instructions

Four things to include on all documents

Name

Last four digits of your social security number

FEMA Application Number: **XXX-XXXX-XX**

FEMA Disaster Number: **DR-4586-TX**

Other ways to provide FEMA documents

Standard Mail:

P.O. Box 10055 Attn: FEMA

Hyattsville, MD 20782-8055

Fax

1-800-827-8112 (**Cover sheet required**)

For more information visit: fema.gov/tx-winter-storms



FEMA

START YOUR RECOVERY PROCESS

1

Take photos of your damaged home and belongings.

2

Make a list of damaged or lost items.

3

Save yourself time. If you have insurance, you must file a claim with your insurance company.

If you do not have insurance, skip to step 4.

4

3 Ways To Apply

- Online [DisasterAssistance.gov](https://www.disasterassistance.gov)
- Through the FEMA app
- Call: (800) 621-3362
TTY: (800) 462-7585

Documents You Need To Provide to FEMA

- Proof of identification
- Insurance determination letter
- Proof of occupancy or ownership

Special Note

FEMA cannot provide assistance for losses that are covered by insurance.



FEMA

COMIENZE SU PROCESO DE RECUPERACIÓN

1

Tome fotografías de los daños a su vivienda y sus pertenencias.

2

Haga una lista de artículos dañados o perdidos.

3

Ahórrese su tiempo. Si tiene seguro, usted necesita presentar una reclamación a su compañía de seguros.

Si no tiene seguro, vaya al paso número 4.

4

Tres maneras para solicitar

- En línea a través de DisasterAssistance.gov/es
- A través de la aplicación móvil de FEMA
- Llamando a: (800) 621-3362

TTY: (800) 462-7585

Documentos que necesita presentar a FEMA

- Evidencia de su identificación
- Carta de la decisión del seguro
- Comprobante de titularidad o domicilio

Importante

FEMA no puede proporcionar asistencia para pérdidas cubiertas por pólizas de seguro.



FEMA